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#### 1. Introduction

The ASLIA member survey was emailed to all ASLIA members via MailChimp on 2<sup>nd</sup> October 2018 and closed on 19<sup>th</sup> October 2018.

Dear Member,

After a successful year of planning and providing onsite and online PD events, we now would like to know what PD topics you are keen to see offered in the coming 12 months.

This task cannot be done without your input. We have been elected by members in our respective states to work for you and with you.

We have designed and released a survey to garner your input. You can complete the survey at:

https://aslia.typeform.com/to/CQtKNp

The survey will take between 10 and 20 minutes of your time to complete.

Appreciation is extended to you for your involvement in developing the profession further.

This survey will be open until 8.00pm AEST Friday 19 October 2018.

Regards, Julie Judd.

Chairperson, ASLIA

As this survey was only for members, the link was not shared on ASLIA's Facebook page. A reminder to members was included in the Chairperson's report on the second page of the October E-update which was emailed to all members on 10<sup>th</sup> October 2018.

A total of 66 members completed the survey, which at the time represented 16.5% of the membership.



### 2. Respondent demographics

Your age

88 out of 66 people answered this question

1	45 - 54	21 / 32%
2	35 - 44	19 / 29%
3	25 -34	17 / 26%
4	55 -64	8 / 12%
6	65+	1 / 2%
6	18 - 24	0 / 0%
7	under 18	0 / 0%

### Your gender

88 out of 66 people answered this question

1	Female	57 / 86%
2	Male	8 / 12%
3	Other	1 / 2%

#### How long have you worked as an interpreter?

1	11-15 years	17 / 26%
2	0-2 years	12 / 18%
8	6-10 years	11 / 17%
4	21+ years	10 / 15%
6	3-5 years	6 / 9%
6	3-5 years 16-20 years	6 / 9% 5 / 8%
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### What is your current highest credential?

88 out of 66 people answered this question

de out of de people answered this question		
1	NAATI Provisional Certification	33 / 50%
2	NAATI Interpreter Certification	19 / 29%
\$	I do not hold NAATI credentials	6 / 9%
4	NAATI Professional Accreditation	3 / 5%
6	NAATI Paraprofessional Accreditation	2 / 3%
6	Other	2 / 3%
7	NAATI Recognised Deaf Interpreter	1 / 2%
8	NAATI Conference (Auslan to English) Certification	0 / 0%
9	NAATI Conference (English to Auslan) Certification	0 / 0%

### In which Australian state do you reside?

1	New South Wales	21 / 32%
2	Victoria	21 / 32%
3	Queensland	13 / 20%
4	South Australia	7 / 11%
6	Western Australia	3 / 5%
6	Canberra	2 / 3%
7	I do not reside in Australia	0 / 0%
8	Northern Territory	0 / 0%
9	Tasmania	0 / 0%



### Where do you reside within your state?

1	Large urban city	42 / 64%
2	Large regional town	12 / 18%
3	Small urban city	9 / 14%
4	Small regional town	3 / 5%
6	Remote area	0 / 0%



### 3. ASLIA's overall performance

Please rate ASLIA's performance over the past year.

i.e. Has ASLIA kept you informed, sought your input and responded to your ideas?

68 out of 66 people answered this question



#### 4.29 Average rating

1	ជាជាជាជា	29 / 44%
2	****	28 / 42%
3	rir rir rir	9 / 14%

#### Please outline why you selected the rating for the previous question.

Because you do do a very good job

We get the regular emails which is good. But the most benefit I have received is contacting Julie Judd. She has been AMAZING and to me she has helped me a LOT. This alone makes the ASLIA membership worthwhile.

Lordy y'all won't stop with the emails ;)

Talking of Aslia not the state association - aslia not always respond to ideas

I am feeling a lot more informed with events compared to previous years.

There has been plenty of clear and useful communication.

Good communication

ANC was fantastic and I think I've been informed well over that past year

Considering ASLIA is primarily run by volunteers I think it does a good job. I really enjoyed the ANC.

Yes

I feel informed

e-Update and emails

There are still things that haven't been addressed despite being raised

ASLIA has regularly invited feedback from members through the chairperson's report, emails and the website, as well as at meetings. I've seen member concerns followed up with submissions to national bodies eg Govt departments and the NDIS as well as agencies. Regular news provided through email, Facebook and the e-update.

I receive regular emails from both ASLIA and ASLIA NSW and there is also plenty posted by both on Facebook to keep me updated as well.

I think the e-newsletter and the Facebook posts are accessible and informative

Wide variety of PD from start sessions, half and full days as well as zoom.

The emails are invaluable in regards to sharing info about upcoming PD and constantly ask if any members have ideas for more PD events.

Constant communication, PD events.

ASLIA and ASLIA Victoria both send regular communications about a range of PD events, surveys and related matters.

All good

ASLIA have offered varied and interesting PD



Information is great for Australia base but not enough opportunity to give an input or have a view worth considering

I don't recall ASLIA asking for input/feedback over the last 12 months.

There has been regular communication and a range of PD offered including livestreaming opportunities

ASLIA has done a great job but there is always room for improvement

Insurance plan is excellent and responds to members needs.

Some PD events were juggled around, cancelled and swapped.

Regular emails and the FB page help keep me well informed about what is happening in the interpreting community.

ASLIA National has been innovative and progressive.

Lots of emails, social media posts. PD provides both live streamed and in person.

I have received numerous avenues of communication via email and facebook regarding ASLIA activities and events.

I was travelling overseas for 18 months so I was not in contact with Asoka during that time

Excellent newsletter, great ANC, good PD opportunities provided by state branches

Since David and Julie came on board i have been very Happy with the outcomes achieved by them

Whenever I needed help with anything, they're quick to respond and are helpful.

Nationally excellent (eupdate keeps me informed and thinking, also online platform PD makes for easy & wide range of PD.

No/NA (2 responses)

There are regular updates and advice about PD from national and state branch.

No comment

Always receiving emails and Facebook updates

Great info, always updating info, great variety of opportunities for PD

Always providing support and continuing education

Great PD and input valued

Direct emails, and upgraded information on website. It's all there if you want it.

I have noticed an improvement with member engagement and feel more part of the 'team' now

ASLIA has sought input from the membership and is heading in the right direction

I receive emails and notifications on social media.

excellent range of PD, great update of communication,

Communication is regular but not too frequent.

Aslia has done a fabulous job but there is always room for improvement:)

They've listened to what we need and provided that. Insurance and prompt handling of receipts and certificates for PD for example.

Because they have

There has been a lot of communication - almost too much!

ASLIA has gone through many changes in the last 12 months and they have worked hard to meet members needs, especially with ANC and street leverage

I am frequently receive emails from ASLIA

Improving but find the website is still a bit confusing

Just joined membership. So far ASLIA seems to do fabulous work.

PD sessions are often only announced a few weeks before their presentation dates, meaning that I have been unable to attend 3/4 of the sessions I would have liked too — already being booked for other things.

If PD calendar was set 6months in advance we could ensure we keep those dates free to attend PD sessions.

Not all PD sessions have matched their description accurately either.

Would like to see more PD regarding working in the new NDIS environment — handling private bookings (how to charge as an individual, handle tax and insurance etc).

Regular emails are good. PD provided has been good. Could always improve tho

They have been great at keeping me informed of upcoming events and opportunities but don't necessarily ask for opinions before hand.

Some PD now available via live streaming. This has been helpful



I enjoy the PD opportunities

### 4. Additional comments and observations on ASLIA's work over the past year

Great job at ANC this year, I had a great time!

I think that ASLIA needs to be "available" to its members when they need support. Julie Judd is AMAZING, but it should not all be on her. But I do encourage you all to keep up the good work.

Webinars are few, noticed not many new webinars were made available this year. Seems all the same as last year. Will there be professional online webinars becoming available. It seems these are a little old school compared to other organisations.

I would appreciate a more engaged online presence, but the in-person provisions are great.

Very good that ASLIA is seeking feedback to match interpreter's needs. Excellent organisation of ANC.

ASLIA seems to be invigorated

Thank you for looking into Public Liability and Workers Comp.

More PD

We have come a long way in the last year which is very encouraging, and is leading to new members joining. If we can continue to communicate the value of having a national organisation we can continue to grow and evolve

I think it would be beneficial to remind people about who is on the committee and how they get on the committee, the various responsibilities they have etc. Live streaming events gives us the opportunity to come together more as a national profession rather than by state or city but to do that we need to know each other better.

Love your work

Great job (2 responses)

The Board has achieved much over the last year and are to be congratulated. I look forward to the outstanding new Strategic Plan and Annual Plan implementation, and long overdue structural reform, among other things.

Great team and board, I am aware of the hard work and time you all put in so I am grateful for that

No all good.

The committee has been hardworking and engaging with members throughout changes.

Committees stretched thin. Maybe one super power committee would be more suitable.

congrats to David! he has been amazing. and i applaud his "realness" at the ANC good guy and hope to meet with him soon. he appears to be an awesome guy. Julie Judd is great too but less approachable.

You guys are doing a great job

They seem much more visible than previously.

Generally working well but would like to see more focus on how we will survive changes the will eventuate from NDIS to our working conditions and pay structure. More open and frank dialogue with booking agencies needed

So grateful for the support and advice from ASLIA.

Not entirely happy with the fee increase.

ASLIA is aware of our changing world (NDIS rollout) and seems to have a very open, and pragmatic, mindset.

Brilliant! I honestly have no complaints. You are all doing an amazing job and I am honoured to be a member.

I am hoping to see more focus on membership development and ASLIA becoming the organisation people WANT to join

I think a lot happens behind the scenes that people are not aware of. I think ASLIA can only get better for all it's members.

I think ASLIA has improved greatly.

Great to have had an increase in communication, but additional transparency would be great - would be great to see meeting summaries & finances to feel more involved and informed

It feels like aslia is connecting to the states and the members nationally Great work



Looks to me to be doing a stellar job! Well done and keep up the good work :-)

Much appreciated

### 5. E-update

How do you rate your satisfaction with the monthly eUpdate sent via email?

88 out of 66 people answered this question



#### 4.15 Average rating

1	***	30 / 45%
2	***	22 / 33%
3	भं भं भं	9 / 14%
4	<b>☆☆</b>	4 / 6%
6	\$	1 / 2%

#### Please outline why you selected the rating for the previous question.

Gives me the highlights, thumbs up

The regular emails/information is good.

I often don't read it. Too many emails in my life.

Informative

Easily set out and informative.

I enjoy it.

Lots of good information

It's relevant and interesting

Not really

I'd prefer the newsletter mailed to me not emailed

Comprehensive

No reason - it's ok

Variety of topics covered, covers different perspectives, demonstrates application of learning from PD which is what we want to happen, a tangible product produced by ASLIA that maintains its relevance beyond the month it was produced in, I continue to reflect on older articles

The wide range of articles are fabulous and it is great to hear from people all over the country.

Informative

So informative

Heaps of info about upcoming events and things in the Deaf Community.

regular

Regular, informative, range of subjects and writers, which is easy to read.

n/a - haven't done any sessions yet

I do read it ... most of it

I love reading all the news and being up to date what's happening - no FOMO at all

I don't recall seeing/accessing the email

Some information is not relevant



No real reason

Excellent state based info.

I enjoy reading what has occurred.

Regular information is good.

Always good information.

Waaaayyyy toooo looooonnnnggggg

No comment as yet

I don't always read the details, only briefly skim the contents.

Lots of relevant and interesting information from each state.

informative and relevant. love it

Good so far

It is informative

Excellent source of info.and provokes thought.

I like that people who are not always "in the spotlight" write articles

There's a range of information from state and national branches, with a variety of contributors. Also, there are links to other articles, videos, items of interest.

Because that is my opinion

Very informative. Like the new format.

Great info, always interesting and helpful

Very easy to read but sometimes it is quite "wordy"

No/NA (4 responses)

They are always informative

I enjoy reading each month. It is a great way to learn about what is happening in other States and learn about our colleagues.

An opportunity to take a little time out to find out what's going on and to read articles that are relevant and interesting

Very professional update and always informative.

Its an enjoyable read

Covers everything I need it to

always using different faces for opinion faces doesn't appeal to me and I don't know why.

Plenty of content - but I don't read it all in one sitting

It sometimes feels overwhelming to read.

No comment.

It's good but a little winded at times

Looks great to me :-)

PD announcements not far enough ahead

Very good

It is nice to see the articles written by colleagues and their experiences. I find it very informative.

Very informative and keeps you abreast with what's happening within the industry

Good range of topics.

Different writers

### Do you have any feedback regarding the ASLIA monthly eUpdate?

No (25 responses)

I don't need it?

It's hard to read

I like something humorous in it- like funny story/jokes/cartoon. I'd like some more resources links to inform new readers about things like Deaf Studies Journals; Street Leverage links; academic papers

No, keep up the great work!



I hope we find a new Editor to continue the fine work of the last seven years and someone who can improve the e-Update to make it even better.

no, it's good

Have a Deaf Community member or grassroot people stories not just interpreters.

^ I don't recall seeing the email

More interpreter profiles

No all good.

Have a column written by a legendary interpreter!

Short and sweet is best

No comment as yet

Excellent

Just to compliment those concerned with putting it together. Very time consuming for them!

It's great.

no but thanks for the effort put in to providing this for us.

Have a word count restriction on submitted articles for the monthly eUpdate

Keep them coming. Maybe include more interpreter profiles so we can put names to faces. Maybe include discussions/articles on 'interpreter retention', or how to get your 'mojo' back.

If I had to be critical, maybe make the articles shorter. This may attract others to read it as if you haven't given it time, it just looks like a whole bunch of words.

Applause to the team that put this together

No, all good. Great job.

Love the variety of articles and input from interpreters

Q&A column/ advice column; More international input

Would be great to see more from members - stories from the field, tips & tricks

Not really except maybe receiving nationals and the states seems a little over kill. Maybe workout who is informing who about things. It seems a lot of double-up. I enjoy reading the state newsletter as it is more relevant to me

Very good

I love it



#### 6. ASLIA Website

How do you rate the new ASLIA Website?

88 out of 66 people answered this question



#### 3.39 Average rating

1	<b>☆☆☆</b>	27 / 41%
2	<b>☆☆☆☆</b>	22 / 33%
3	*****	8 / 12%
4	भंगभंग	6 / 9%
6	Ýr	3 / 5%

### Please outline why you selected the rating for the previous question.

I honestly haven't used it that much, but when I have it has made sense

I am not computer savvy and therefore I don't spend a lot of time "on the net." I am slowly learning the "how" of the website so that I can access the PD that I want to do. But otherwise, I don't look at it.

nothing is broken, PD are clearly listed and up to date

Slow, difficult to find things and not immediate receipt of web purchases

I don't use it often enough.

It's fine, but not particularly engaging or easy to navigate.

Easy to navigate.

Looks good but I'm yet to explore in depth

Sorry, I haven't really look at it much.

I have yet to view it

Ease of use

Would get a 5 if it included more visual infographics e.g.. A flow chart for the interpreter pathways; A visually appealing graphic for the Strategic Plan; Auslan translations on each page; etc

Haven't seen it vet

Could improve the photos - eg arrange for a few professional images to be taken, and rotate these on the front page rather than the collage.

I have only used it to register for ANC and renew my membership

It's fine

It's getting there...improvements all the time

Has plenty of info however the calendar hasn't actually been released at all this year..

Have not had the opportunity to sufficiently use.

The new ASLIA website is a user-friendly website with improved functionality; it should be after the continual delays, the amount of time and money invested in it by ASLIA.

Haven't looked at it lately

Easier to use

It can be difficult to find what you are looking for, the state sites are often not current.



It is not easy to find information

I haven't seen it

I haven't checked it out.

I like the events page and paying for membership is easy.

I haven't really used the new website much as yet.

I have not really checked out the website

Paying for PD is hard. There was no clear ANC webpage, info for ANC was hard to find.

User friendly

I haven't yet explored the new website

Looks good, easy to use for membership renewal.

too many glitches

Not easy to navigate on mobile.

Lost a star for lacking info e.g. recent ANC info incomplete.

But website is very good overall

No

It looks good but sometimes I'm unclear which section to find required information in.

I have not looked at it, but will do so. Furthermore, I cannot escape from the survey till I answer "catch 22" so I put one star simply to close off.

Still a little hard to navigate purchases

It's pretty good.

Easy to use and clearly set out

Haven't spent much time on it

Difficulty making more time available for checking out website,

Haven't used it to it's full potential yet so it is hard for me to comment

It's a great website and I love it - old information needs to removed quickly

Some sections are not user friendly and there have been some errors experienced.

NΑ

finding and paying for events is a bit convoluted, especially the ANC. Lacks governance, policy, procedure information.

Much better than the old site

Everything I need is there, sometimes it is a little difficult to navigate.

Too many bugs

Too national focussed

Not dynamic enough

It's not that easy to navigate, I don't use it unless I need to book in for something. I rely on the e-update & facebook pages to know when things are happening

It has vastly improved over the last 12 months.

I don't use their website much so can't comment.

It's a bit confusing on where to find things and was not easy to renew

Haven't really had a good look

So much easier to use than before

It is easy to navigate and find things. User friendly.

Easy to navigate

Haven't looked at it yet lol



### 7. Professional Development

### 7.1. Current PD opportunities

Professional Development – How do you rate the professional development opportunities ASLIA and ASLIA State Associations have provided over the past year?

66 out of 66 people answered this question



#### 4.08 Average rating

1	***	32 / 48%
2	计计计计	21 / 32%
8	**	10 / 15%
4	<b>公</b> 公	3 / 5%

#### Please outline why you selected the rating for the previous question.

Good variety and pricing. Always room for more!

I have only done the AGM, and 2 of the livestreams for the ANC this year. I didn't know "how" to access things before this. But since then I have found other PD's I am looking forward to doing. So please keep delivering!

NDIS was excellent, good discussion and inclusion and expertise

Other workshops needed more... organisation, and less faff

Varied and opportunity to live stream

I feel they are listening to what is being wanted and presenting a lot of relevant pd's.

So many excellent PDs!

There seemed to be a lack of opportunities last year but good for more social events.

I've been involved with the RMIT course this year so haven't been paying much attention to PDs.

Great presenters. Up to date info. But I'd like more on Medical interpreting - I couldn't attend the one this year and I'd like more guidance on NDIS.

More local PD would be great

A good variety

There's been excellent and varied opportunities

Could be more

Great to access Pd run in other states via Zoom on a range of topics we can't cover as an individual state. Great conference with thought provoking speakers

It has been fabulous having so many live streamed options available. The variety of options keeps the learning more interesting.

It's a little difficult for me to attend most of them as I have three kids and live regionally but I do my best to try and access the ones I can

So varied with interstate participation

Lots of variety but would be great to bring more PD options to regional centres.

Plentiful



The overall PD rating is based on the ASLIA National Conference and ASLIA Victoria topics/subject matter, accessibility, frequency and locations. However ASLIA must engage in continuous improvement including providing value for money PD. ANC major decisions with related cost implications include cost model, tighter budget controls, lower cost venue such as a CBD TAFE/University, program, gala dinner and one Keynote presenter, amongst others.

Variety and options

Accessible for Deaf Interpreters and relevant topics I cannot fault any

I enjoy any opportunity for PD, and the PD that has been available has been great.

A good range, though there has been a number of repeat offers such as DCS

Again there is always room to improve

Good choice of topics

Like them.

Lots of variety and good access particularly with live streaming.

Consistency is required.

Variety of topics. Live stream and face to face options on a range of days.

Well organized and inclusive of members from various sections of the community for example, Deaf Interpreters, Deaf Blind and their communication guides, representatives from the education sector. Although I must say more bureaucratic decision makers could be invited to attend more events and certain meetings.

I was overseas and unable to attend any professional development days this past year

Great assortment of PDs provided with ability to remotely connect to another state if we want.

please clarify what is national and what is state... i see national has great strength now and this is great. but what about states. in particular why is Melbourne and QLD not coming to the party?

Not enough in regional areas.

State ASLIA not much PD.

National excellent

There has been PD available on a wide variety of topics and options to livestream.

Because I thought a good range was provided, however, I prefer Face to Face P/d

I would like to see more master class style discussion opportunities for those who have been in the profession for 20 years or more

More PD opportunities especially with improved IT and more relevant to interpreter work.

Just enough without overloading

ANC was very expensive

I'd like to have more opportunities to do Ethics training.

Everything else is easy to acquire.

Currently studying, so not availing myself of all the PDs available, but great selection provided throughout the year.

Love the online options and how each States time zones have been considered.

PD offer has been great and varied

There has been definitely more opportunities to engage in PD via Zoom. This is great for those not living in city areas.

NA

I like the range of topics and access options. Indigenous workshop was amazing, need more mental health. Greater attention needs to be put on Auslan students - events for them or encouraging students to attend.

Plenty to choose from - ANC was great!

Informative and relevant, interesting and engaging. And ASLIA has improved greatly in getting the PD certificates to us once we have completed PD.

Having the livestream option has increased opportunity and choice.

PD available via ASLIA Live is fantastic for small states like ours

I haven't attended much PD in the past year as I just recently joined ASLIA

Accessible throughout Australis with live stream, though the quality could be better at times



#### Still new to ASLIA

I would like to see all PD sessions live-streamed or recorded for later purchase.

This would assist both remote interpreters, as well as those of us who can't make it to sessions due to date clashes. Especially as PD are often run only weeks after being announced.

This would also mean a much wider range of PD would be available to terps to ensure we can cover the NAATI points requirements, not to mention allowing us to access the knowledge of a much wider range of teachers over our years of practice.

Very good but could have more

Topics are varied and helpful to a wide range of interpreters.

Many of the topics have been pertinent to interpreting

Not always relevant to those that have been in the industry for a long time and that are active

#### 7.2. ASLIA Live

Did you utilise ASLIA Live (livestreaming) for PD events in the past year?

88 out of 66 people answered this question

1	Yes	47 / 71%
2	No	19 / 29%

#### If you utilised ASLIA Live, do you have any comments?

#### No/NA (8)

I thought the ASLIA Livestreams were fantastic! The fact that they had signing AND voice meant that I didn't miss anything and I could also take notes. So I truly got the FULL benefit of the PD. I have done other PD where I couldn't understand the presenter (overseas) and I was told it would be good for my "language development" to get used this this. Although this may be true, I didn't feel I got value for money this way. So well done ASLIA

It's great to have

It mostly worked great. I'm keen to have more Livestream opportunities.

It seems good but my internet speed is appalling so hard to utilise at the moment

With young kids it's been fantastic to have Livestreaming as an option

Very convenient but I wasn't able to contribute to discussion.

More of it, please!!!

sometimes the Auslan user was far away and it was an eye strain - especially if they fingerspell. Perhaps i need to link my laptop to my TV monitor.

Would be good to produce a user's guide that people can watch so they are familiar with how to use the technology and make common adjustments, eg picture size, muting themselves, chat function

I enjoyed it and look forward to doing more of it.

More Livestreams please!

Usually works well and allows regional terps the opportunity to participate.

offering livestream gives me the opportunity to participate in training that I otherwise would not be able to attend due to family commitments

Not really as it has provided easy access

Thoroughly enjoyed them, happy to watch more.

It's been great

It provides great ability to ask Q's and chat to other live stream participants- I love live streamed PD



Technical rehearsals should take place before the event to test the efficacy of the broadcast. Camera people need upskilling as filming requirements for broadcasts communicated in Sign Language have some very specific protocols that need to be adhered to. For example the person operating the camera needs to become familiarized with not using auto focus, several cameras may need to be employed if the presenter moves between powerpoints and lectures, to addressing the audience, as well as audience participation requires camera capturing. This type of presentation lecture should be pre-filmed and edited not live streamed to create a very professional product worth the money the Professional Development costs.

My schedule is often hectic, so I really appreciate the provision of live-streaming, it would be great if all events were available in this way, and even better if some could be watched at a later time rather than live-streamed for those unable to view it on the specific date of the event.

#### Love the logo

Keep it up! Love to see more live-streamed PD, especially since the major cities often have some amazing PD opportunities that we tend to miss out on

#### I love it!

It seems to be improving - the first one I viewed had people's comments popping up on the screen throughout which was very distracting. Although it's a better option than nothing, livestreaming is never as good as being there!

They are good but difficult to interact with other participants

Great access to things I wouldn't be able to get to due to family

The way of the future. Best thing ever, especially with the traffic and parking issues in Sydney.

Having live-streaming as an option can be the difference between getting involved or not! I think it's very important for greater exposure and inclusion

Love it!!

None

It is great! More please:-)

Zoom seems to work consistently but when people have tried to use other streaming options it has always been a hassle- this should be a national requirement to use it. Being able to see others on Zoom helps me to engage a bit more rather than sitting in a room watching something passively.

It's a great option when I can not get to face to face PD.

Saves having to travel. Saves us money and means we can "attend" interstate PD

training or procedures for use are needed so that the organising team isn't spending the whole PD troubleshooting tech issues.

It was good. Full access: audio, captions + signing

Great but lighting could be better

Please do this more often!! And make recordings of all live-streamed events available after the fact for purchase to revived NAATI Revalidation points as well.

Was very impressed. It was very convenient.

Sometimes technical issues have detracted from the PD's accessibility

Think it is a very good option



### 7.3. Future professional development

### What Professional Development activities would you like to see offered by ASLIA and state ASLIA associations?

These answers have been grouped into themes

I nese answers have been grouped into themes			
Auslan linguistics	Variation of signing and how we use them in different settings and linguistics awareness		
	phonological Fingerspelling workshops.		
	More vocab		
Business skills for freelancers	business essentials would be good		
	PD on managing as a private terp (tax, charging prices, super management etc)		
Certification	training for Provisionals to become Certified		
	Possibly some PD that might gain 'credits' towards further study to become a higher qualified interpreter. Maybe some short courses, units of study that would go towards another accreditation level?		
Deaf-Blind interpreting	working with DeafBlind,		
	working with deaf/blind (guiding, visual frame, tactile refreshers etc)		
Deaf Interpreters	Workshops targeted for Deaf interpreters;		
	DI work		
Deaf Studies	More deaf studies from Breda Carty.		
Demand-Control Schema	Educational interpreting D-CS powow.		
	DC-S groups		
Frozen texts	Work on frozen texts such as Australian anthem, Christmas carols.		
Educational Interpreting	PD focusing on educational interpreting		
	what to say to a teacher who may not have worked with an interpreter before or doesn't understand why captions on a video are important - positive ways to negotiate that situation		
	How to work in education settings with students who have low English; Practice/Role play sessions		
	Continued information for interpreters working in educational settings		
	Educational Interpreter workshops		
	Educational contexts		
	Stuff for educational interpreters. Basic skills training for new or upcoming educational interpreters - not all people working in schools have access to interpreter courses		
Ethics	Ethics (3 responses)		
	Ethics based PD, as I find this topic is underrepresented		
	More ethical training using D-CS.		
	PD related to ethics as this is an area that little PD focusses on		
	Ethics training.		
	Developing ethical fitness		
Interpreter role	how to ask for/give ongoing peer support		
	how to gain skills for new areas		



	Information for new interpreters - how to find work, gaps in the
	market, do you need an ABN?, creating invoices.
	Mentoring opportunities.
Interpreter role (continued)	Advocacy for clients whilst on the job
	work practice
	Debriefing in a professional setting
	Managing meetings/professional situations
	One PD idea is how to manage cultural bridging between Deaf and Hearing People I.e. Outlining Inter-personal skills required to be an effective Auslan Interpreter.
Interpreter wellbeing	ways to destress and debrief.
	managing the emotional impact / vicarious trauma of interpreting
	WHS
Interpreting process	workshopping correct ways to interpret without losing those key words that pop up in assignments
	Understanding time lag & how it is different for us all
	Adapting interpreting to different audiences - register; free-literal etc.
	I think it's time to do something on 'public speaking'.
	Interpreting remotely
	Working with clients with additional needs — how to assess
	abilities and alter practice to match, how to assess for requesting
	Deaf interpreter assistance,
	strategies for working with immigrants with limited auslan (when Deaf terp has not been arranged).
Mentoring	As a student, anything is helpful for me. But perhaps something
	specific for students to connect with experienced interpreters once
	they just receive their NAATI accreditation.  How to mentor
	Mentoring
	More mentoring
NAATI re-certification requirements	ANYTHING that is Deaf/AUSLAN/NAATI required. AND repeated
The trive continuation requirements	or available "after the event." So we don't stress about meeting the
	NAATI requirements.
	Lvl 3 specific Legal and Medical workshops to prepare for specialisation
	anything else that fits the NAATI catalogue
	PD to will help us meet a variety of revalidation points
	P/D at State level with "live" presenters covering the NAATI
	requirements.
	I have enjoyed what has been provided. Activities that follow the NAATI PD catalogue is preferable
	I would like to see a range of pds to cover all credential requirements
NDIS	NDIS PD with Deaf panel - unpacking/workshopping the 80-odd questions.
	Unpacking NDIS q's,
	Discussions, training and reflection about how NDIS is affecting
	our work as interpreters, and the changes it is making to our role.
	Ethical issues should be included as part of these discussions, as
	interpreters doing NDIS jobs are now sometimes in social settings,



NDIS (continued)	so where should our boundaries be, what strategies are there for managing our role, maintaining professionalism while being more flexible and helping both hearing and deaf clients feel comfortable using the interpreter in a new setting. NDIS has brought a lot of changes to our work that I feel should be discussed openly, exchanging ideas and experiences on what has worked well and what hasn't and how we can continue to adapt.  More about working in a new NDIS environment and what we request interpreters to do so
	NDIS events like the one ASLIA Vic held this year
	NDIS - terminology, ethics in meetings such as when you feel clients are given incorrect information by LAC
New interpreters	PD aimed specifically at new interpreters.
Research	Research lectures (Jemina's was great);
Specialisations – community based	Community based workshops eg; religion specific, song signing, LGBTQI specific, mentoring
	Taboo topics
Specialisations - financial	Interpreting financial planning/Super/accountancy type meetings.
Specialisations - health	palliative care, forensicare  Medical Interpreting- with the NDIS I am doing more of a variety of Medical appointments and not just through NABS.
Specialisations - legal	Targeted legal topics
_	Legal (2 responses)
Specialisations - medical	Different formats to some PD that is not just sitting down and being a passive listener. e.g. a visit to a biology lab to study the human body for medical terp  Targeted medical topics
	Targeted medical topics
Specialisations – mental health	Understanding Deaf Psychology or Cognitive Processes of the Deaf Mind
	Advanced training programmes relating to mental health
	Mental health (3 responses)
	Mental Health information for people working with young deaf children.
	Working in Counselling settings
Specialisations - religion	Also maybe a PD day on religious signs?
Team interpreting	Working with tandems.
	DI and HI team work
	Working in a team
	More related to Deaf Interpreters and how hearing Auslan interpreters can work with them - make best use of each other's skills
	I would like to learn more about working with Deaf Interpreters as I feel I would not know how to work effectively if I was with a DI at a job, and learning more from each other about what we do, what is important for us, what information before a job is important to each of us etc.
Working from Auslan into English	Solidarity and supporting your co - terp
Working from Auslan into English	working into English (two responses)
	Fingerspelling and receptive skills,,



	voicing PD
	Interpreting into English
Working from English into Auslan	English to Auslan - subject specific (has been some already so more please)

#### 7.4. PD format preferences

What format do you prefer when undertaking Professional Development? 88 out of 66 people answered this question

1	Face to face workshops	55 / 83%
2	ASLIA Live (online streamed)	43 / 65%
3	Pre recorded webinars	27 / 41%
4	1:1 Mentoring	26 / 39%
6	Half day weekend workshop	26 / 39%
6	Small group - peer to peer discussions (e.g. Bookclub/Streetleverage articles)	26 / 39%
7	Full day weekend workshop	23 / 35%
8	Conferences	19 / 29%
9	Weekend blocks	15 / 23%

#### Additional comments on preferred PD format

The variation across the states has been fantastic. Aslia live is a great resource - a little dark and awkward to see at times but am sure this will be improved the more each state uses it

More of anything from Sally Strobridge.

More pd/ discussion opportunities for more experienced interpreters

Anything live-streamed. Interstate guests, I am keen to show local interpreters what happens in other States. More practical PD.

Another Winter school, I missed the last one.

interactive styles, bring in professionals outside of interpreting to learn different skills (e.g. assertiveness training), Deaf presenters,

Masterclasses/ Sector specific forums; More events combined with DI/Deaf Community; Meet & Great - opportunities for networking especially for newer interpreters to meet more 'seasoned' in a non-professional setting

In general areas that interpreters struggle with.

Just a continuation of the varied topics already supplied.

Practical training sessions

Anything in regional areas.

Different formats to some PD that is not just sitting down and being a passive listener. e.g. a visit to a biology lab to study the human body for medical terp



### 8. Organisational Restructure and Policy Development

Organisational Restructure and Policy Development – How do you rate the restructuring and policy development work ASLIA has undertaken over the past year?

88 out of 66 people answered this question



#### 3.50 Average rating

1	***	32 / 48%
2	· # # # # #	25 / 38%
3	谁谁谁谁站	6 / 9%
4	☆☆	2 / 3%
6	☆	1 / 2%

### Please outline why you selected the rating for the previous question.

I am not fully aware of all the ASLIA has done this year. So I think this is a fair choice. I do look forward to being more informed in the future as I learn the "how" of the website.

I haven't paid a lot of attention to it, I have restructure aversion

Not sure what policy developments have been made, structure not sure how that is working either

I don't take much notice.

No strong opinions

I am not aware of this restructuring.

Seems to be working well

I'm not informed enough to make a comment. Time will tell.

I have yet to see it

Know about the policy work but can't see anything different yet on the website

Don't really know

The work undertaken so far is brilliant, but we need to maintain the momentum and ratify all remaining policies

I really am sorry I do not have an informed answer

The restructure seems to be more effective and efficient. Policies will now be reviewed regularly Great work for the industry.

Unsure

Good governance means that the Board will regularly review policies and this is BAU. Danielle, Bernie and all the members who reviewed the policies are to be thanked for their work. Harmonisation of existing policies was a large piece of work. For a policy to be of value, a member/industry/wider community needs to be able to easily access it then most importantly apply it to a situation that upholds ASLIA's position in the best interests of members.

Only just re-joined so I have no thoughts on it yet

NDIS and Educational Interpreters - need more on that and how to prevent disempowerment among DC and Interpreters



#### 3 - no feel either way

It has not changed how the state association has interacted with members in my view. The only change i can see as a member is an increase of membership costs

Don't know much about it

Not up to date with what has happened in this area

It ok.

As a new member, the change hasn't really affected me directly because I wasn't used to the old way. Not sure what policies have been rewritten. Still not sure why we have state branches, why can't it just be one for all of Australia?

No comment as yet

I am unaware of the changes that have been made. I should read the updates more thoroughly.

Honestly hasn't effected me a great deal, so u haven't taken much notice.

loving the dedication... please get the policies out soon... and please clarify if they are national policies or state??? surely they are the same yeah?

I'm too new to this community here that I don't know what it was before.

Great work

I know it's been happening, and I think it's great that it is, but not really sure of the progress.

It seems OK, but I have no good way of evaluating.

Structure and policies will need time to mature to see if modifications are needed

I like that things are being 'tidied up' and more professional.

Unable to comment

Unsure about the impact it will have.

ASLIA has become very professional. I applaud it.

It feels more professional and is taken our organisation to the next level - where we are now ready to go. I applaud the work of the policy review team -

It is important but not something that interests me a great deal.

There needs to be updates in ethics relating to interpreter behaviour regarding breaches of codes in competition with employers/agencies

I can't see any policy development - the website has no information on it.

Work well done

It seems to be going well because ASLIA is providing everything I need it to.

I don't really know who's on the board. I think many members, especially the newer ones are confused about the difference between state association & national board

This is a great step forward, however there is still a considerable load on smaller states (especially regarding finances) which needs to be addresses.

No comment

I think it is better but would like to know who is the correct person to contact regarding issues e.g. website, membership, purchasing from the shop

Still new to ASLIA

No idea this happened

Good

It has been given a lot of thought and put to the members for input.

Not sure



### 9. Strategic Planning

The following is a list of activities that are suggested as future strategies that ASLIA could engage in over the coming three years.

1	On-going Professional Development	47 / 71%
2	Mentoring Programs	44 / 67%
3	Higher Education of interpreters	35 / 53%
4	ASLIA Live (Online PD)	29 / 44%
5	Support for Rural/Regional Interpreters	29 / 44%
6	Interpreter Trainers' Network	20 / 30%
7	Deaf Interpreters	19 / 29%
0	Growing membership base	17 / 26%
9	Policy development	17 / 26%
10	Socialising/Networking events	16 / 24%
11	National Conference Event	11 / 17%
12	Website development and maintenance	11 / 17%
13	Creating Opportunities Fund (COF)	10 / 15%
14	Registration Board	10 / 15%
•••	Other	9 / 14%



#### 10. ASLIA's service to members

### As an ASLIA member what do you feel are the most important service/s you receive from the organisation?

Just knowing that I have your support is great. Also the discounts on PD's and Events do really help.

The support of answers being given by a contact person. Ongoing, regular and easily available (livestreaming!!) events. Repeating the PD so that if we "miss it" we get the opportunity to do it again. I know that some states do this via the net. I think it's called webinar. I am yet to try this - but I believe all PD should be available so that we can now meet the NAATI requirements every year for our recertification.

Professional Development (21 responses)

Offering the insurance is great but not sure what is happening - when will this be started.

Pd's, resources.

Support from other interpreters. Information about current issues.

Discounted PD fees, policy scrutiny, PD

Experienced professionals overseeing what we do and making recommendations for how we can improve our profession. PD. Lobbying governments. Liaising with NAATI.

Good PD and collegiality

Take up issues in the industry and really advocate at a high level for them (issues such as being the lowest paid profession, non-qualified terps still being used in school, government and other industry, lobbying for funding to provide more training courses for people to enter the profession so as to grow the profession, etc)

Advocacy at a national level - as an individual I have almost no power and no seat at the table, but with ASLIA I have the whole membership base within a formal structure to support me. A way to find out what is happening within the industry. Access to PD. It is hard to keep on top of everything that is changing in our field so ASLIA keeps me up to date

PD opportunities, social opportunities and the e-update

As a new graduate I need all the help I can get so quick responses to my queries and relevant PD's are essential.

Professional support and collegiality. PD opportunities

PD and support.

Information, PD learning, support, connectedness and leadership within the T/I industry.

Professional development and guidance

Information and most importantly I feel valued because I am a member of ASLIA and that is important to me as an Interpreter

Cheaper PD opportunities

Information

Up to date information, training and networking.

Information that is being disseminated

Keeping informed of current industry standards.

Professional development opportunities, including networking sessions that provide opportunity to discuss informally the challenges/settings we face as interpreters.

Access to PD, access to support from state branch when required, hopefully the PI and PL insurance soon too.

I want ASLIA to be a leading peak organisation and get better ranking or notable presence for government.

PD, E Update, Policy e.g. WHS etc; Collegiality

Information and P/D

Continued support and trust in ASLIA. Non-judgement when you need support and understanding that most of us are trying to do their best. More opportunities and variety in PD and to encourage more interpreters to do formal training to build a better supply of accredited interpreters to the Deaf community and the hearing clients we work with. More awareness shared with professionals who use



interpreters ie medical clinics, businesses, educational institutions on the rights of Deaf people and the need for appropriately qualified interpreters.

Support, PD and Networking

Up to date information about policy development, hot topics and training opportunities.

Professional Development and Best Practice support.

PD and up to date information on what is happening in the interpreting 'world'!

policy development and interpreter education

Professional development and social/networking.

PD and I'm very appreciative of the fact that ASLIA has looked into insurance for interpreters

Professional development. I'm excited for the insurance, that will be invaluable.

Info

Discounted PD, and e-updates

PD and policy development

PD events focused on upskilling in areas of weakness in interpreters (eg. fingerspelling, terminology, etc).

I think the services whereas aslia is working towards supporting us interpreters. Insurances, helping us become more professional (training high level & pd), NDIS, educating us to prepare us to become ready, accessible and to understand our requirements. There is a shift happening and it is important to have an organisation to help us to become informed and prepared.

PD, opportunities for work, resources

Information. Info about developments in our profession, advice on advocacy, upcoming events, topics we need to be aware of. Also PD.

Professional support and development

#### How can ASLIA better serve your interests and needs?

Keeping up the live streaming of PD's where possible, and more access to watch video of PD at a later time post event

maintain good PD, encourage and mentor engaging, thoughtful PD presenters

Would like formal training to be made available in Vic.

This includes the trainers & interpreters

Would like to see more about preparation working within the ndis, setup as a provider and business setup.

Ongoing informing me what is happening.

Better online presence and social media presence

I think ASLIA seems very cliquey and it can be difficult to meet people and network at events and it can be hard to integrate. So maybe some events for new interpreters to 'learn the ropes' would be good. Also information about how the process works, even pay rates etc as it's very hard to find information if you haven't grown up in the community. So more transparency about things would be ideal.

Debate/forum on current climate of impact of NDIS on interpreting policy/ethics. Scrutiny and discussion of consistency of agency policy. Discussion on fees charged by interpreters - should they be set?

More PD on the NDIS and medical interpreting.

Get access to free parking at all hospital.

More live streamed PD opportunities

Invite all members to State association meetings to encourage an opportunity for fledgling interpreters to see how ASLIA operates and therefore potentially recruiting future committee members.

Taking a more visible role in the media and politics by lobbying for above-mentioned issues that affect our industry.

When the OHS policy is complete, one of the agencies I work for will adopt it, so if ASLIA can continue to demonstrate through policy what is best practice this can continue to influence the conditions we work under



To continue to provide a wide range of PD so that recertification is an easy process for all. Continue to consult with practitioners, agencies and industry to develop policy that can be applied nation wide

An info session on NAATI recertification points and how to manage and obtain

Continue doing the job

More PD in regional areas and making national PD available via livestream.

Provide more PD and volunteer opportunities

Continue to build on the fine work of past ASLIA and state associations including restructure and reform.

so far so good!

information regarding changes and impact of NDIS on our work

Promote more awareness and show examples of how DI are/can be used in many ways to increase employment opportunities for us

Availability to access old recordings of previous PD's, especially if NAATI points are still available

Advocacy advice and a facilitated debrief service

Organise the Insurance required for interpreters to work outside big organisations

More PD's.

Keep doing what you are doing. Mentoring I think is key to developing good quality interpreters in a time of high need.

Continue being functional!

I'm looking forward to the mentoring program.

Providing tech support when platforms do not work or products that are not provided that are paid for.

More live-streamed/online PD opportunities

Lobby NAATI for a registration board.

we need to have the gov to better understand our work

Mentoring program before graduating from program.

Policy development continue

Advocate

Developing networks in specific areas of interpreting, e.g. Mental health, legal, education.

Face to Face P/D

Open and frank discussions with booking agencies regarding changes being forced on them and us by NDIS and how we can preserve our working conditions and pay structures into a sustainable future

Just keep re-evaluating the needs of interpreters and others who use interpreters as time goes on.

More regular social/networking events

All training be offered as live stream. Fairer for regional interpreters too.

It's meeting my needs at present.

Keep doing what you are doing.

Representing the interests of the profession externally

Continue to survey me about my current needs. Provide a variety of PD via ASLIA Live. ASLIA to keep abreast of things happening in each state. Provide training and PD for educational interpreters and making 'partnerships' with relevant stakeholders e.g. Department of Education or TAFE/Uni.

a better monitoring and management of interpreter and employer behaviour that rewards and disciplines

Continue what you're doing

I'm waiting on the insurance, but apart from that I'm very happy with what I get from ASLIA

Registration board. Proper allocation of work based on skill - advocacy needed here

It's time to look at our industry. I sense a lot of people are unhappy and unsure in the new NDIS landscape. Been great having workshops about NDIS but it's time to look seriously at what Paul & Angela discussed from their research

Keep doing what they are doing

Keep focusing on what interpreters need to know.

You're doing a great job,

Not sure - doing a fab job so far :-)



Give far more notice of PD dates (at least 3 months ahead, preferably up to a year if possible). Give us more notice about details of ANC — the dates or at very least host cities for this should be released 12-24 months ahead to help us plan travel and save the money to get to these.

Most of the professional conferences in other industries I know of offer their conference dates/places at a minimum of 12 months ahead (by the end of each conference the next year's one is confirmed and announced), some announce up to 5 years ahead.

I can't afford to travel across Australia for ANC every year, but if I knew 12-24 months ahead I could pick which ones I can get to and plan accordingly.

Also livestream ANC sessions worth PD points so those who can't afford the flights and accommodation costs can still take part in the learning offered there, and fees for remote access will add to the coffers for running the event.

Offer a more clear-cut mentoring program or even a one-off service like Gallaudet where you film yourself interpreting, send to a very experienced interpreter, pay a fee and receive detailed feedback on how you could improve. I would love this and think it would help so much.

I am in a unique situation which makes it hard to access PD events. Could they be videoed and available for later download?

With the interpreter survey presented at the ANC, work conditions were the top concern for interpreters. This area needs more work

More higher-level PD. Development of resources.

Guidance for 'freelance' in an NDIS environment.



#### 11. Growing ASLIA's membership

Do you have any suggestions that might make ASLIA more attractive to interpreters who have not joined yet?

I honestly don't understand why people don't join ASLIA, perhaps more promotion at the training organisations when people are training to become interpreters, or even when they are learning Auslan? Since this year is my 20th year as a para-professional interpreter and therefore an Ordinary member of ASLIA, I believe it's part of our ethics to belong. However, there are a LOT of Interpreters who don't see any value in ASLIA and this is VERY sad. Hopefully with the NAATI recertification, they will see the ongoing PD that is provided as a positive thing.

No, I honestly think we've peaked

Showing them that interpreters are No.1 above stakeholders.

Would like to see aslia to adhere to the constitution, statement of objectives items 3,5,6. I think these are items that may have not had much attention given over the past year.

I feel interpreters who haven't joined is because they don't remember or feel the fees are too high but I disagree.

Something outside of PD that is immediately attractive, like online resources, library, mentoring, etc.

Thriving, ongoing mentor program

Maybe mentoring opportunities.

All interpreters I know are members already. ASLIA is really highly regarded

Offer members something unique that non-members don't get, apart from cheaper PD. e.g. apply for sponsorships to cover vouchers for fuel, food/drinks at local cafes/wine bars , massage discounts-concrete things. Ask agencies to prioritise ASLIA members over non-members when they allocate jobs and tell members about it. ASLIA to do regular presentations to Auslan/interpreting students - our future interpreters

There needs to be more incentives to join, possibly financial - there is no disincentive to join (we are still employed regardless of whether we join ASLIA or not)

Describe what they get for their money and give a good argument for why it isn't just about cheaper PD No (12 responses)

Just disseminate info at TAFE and other RTOs so we get newbies as they come on board. Ask NAATI to disseminate as people certify.

More social nights and support for new interpreters.

It is a NAATI requirement.

Discount membership for those who are studying Diploma of Interpreting and when completed, they to pay the full price. Have vlogs of different interpreters explaining why they value the membership of ASLIA including organisations to increase numbers of membership. Hopefully some of them can say they are supported and backed up with NDIS etc

Cheaper membership.

Cheaper/Free PD opportunities or a higher cost difference between members or not members

Mentor opportunities. Buddy systems for rural and isolated interpreters.

I would need to understand why they haven't joined to be able to answer this. I believe it is a crucial role in the industry and have been a student member because of the value it provides.

Offer incentives that they can't get elsewhere

I love the discount for PD, no membership means double the price if PD- this is good

Cultural change of the organisation, so that new comers feel included and valued for their own lives experience.

Clearer communication of exactly what ASLIA does and how it benefits interpreters, I feel sometimes this is describe vaguely, your role could be explained in more concrete terms with examples of past changes/successes that have been partly attributed to ASLIA.

be the best! be the leader in government policy, be the best in leading interpreters as a profession... you have been doing great so far... keep it up

Send letters to their employers that they are registered members if they opt for this.



This is a good question. Perhaps more transparency about where the fees get spent?

Make it compulsory

Maybe free access to past webinars (maybe not all, but maybe 2 or 3 of their choice??). Perhaps that could be an incentive for all members, new or ongoing, to encourage continuous membership - e.g. If you join by end of July in financial year, you get free access to 2 webinars from the previous 12 months and these are linked to your member login account.

Sorry ... really if they aren't members now they will never be.

The benefits for being an ASLIA member and the importance and rewards that come with improving the service we provide to our clients, both hearing and deaf.

It should be compulsory for all agency work (regardless of agency).

Highlight membership benefits.

Advertise a breakdown of the benefits and do a cost/benefit analysis.

Find out why people have not joined/do not want to join and then see what can be done

Discount on initial (first time members, maybe this happens already??) joining fee. Discount if you work as a educational interpreter, they don't get paid much, they are on teacher aide wages. Ability to join half way through the year and pay half the joining fee. Have more Wine and Sign nights/events.

NA (4 responses)

Student membership. Students are extremely disconnected from the interpreting community and the profession/lifestyle. They are the future of ASLIA and interpreting community.

Make the discount for PD much greater and worth the membership

Only to organisations. What's in it for them? How do you engage them other than take their money? How much input do they have? Victoria has them on a Roundtable...

Get NAATI on board & make it compulsory - but have payment options as I suspect some people may be reluctant because of the price, even though it was a necessary increase

I think that the group insurance policy is an excellent idea.

No comment. You need to ask them;)

Maybe an incentive scheme (progressive payments)

The fees have increased and will probably increase again in the coming years. I have been a member for many years but this year was a struggle for me, I was a month late in renewing and I know a few colleagues that haven't renewed yet but they want to.

Otherwise These last few years I have felt like I'm actually part of the organisation more than the last 5 or so years before.

More PD remote access (all outlined in previous questions).

Offering networking/peer mentoring groups for specific work types.

Eq., a monthly meet up for higher education terps, for court terps, for medical etc.

This would allow terps to gather and help each other with ethical and work problems, use DC-S discussions with each other, support each other with problems arising with employers etc.



### 12. General comments/feedback

### Do you have any other comments or feedback you would like to bring to the attention of ASLIA?

No/NA/Not at the moment (29 people)

Not at this time. However, I think this type of survey would be good to do on a yearly basis or even every 6 months. So that we are all on the same page and ASLIA can keep their fingers on the pulse of a) their members and b) what is needed.

Very impressed by the job that you do.

The survey not allowing the opportunity to not comment

As I have mentioned, I think it would be really valuable to find a way to include interpreters/students who are on the edges. I know people (including myself) who don't come to events/join because they are worried about standing on the sidelines. I am not talking about 'games' but just people being encouraged to talk to new people as well as staying in their cliques.

Mentor program please

We need some guidance on ethics and professional behaviour with regard to NDIS work. Not just understanding the system and terminology but appropriate billing, how to work within client's homes etc.

We need an in, politically - we need someone to listen to the issues facing our industry.

Thank you for all the hours you give up from your regular lives to make ASLIA possible. As a past committee member I know the commitment each of you are giving and it is very much appreciated.

Support new interpreters! They are the future of the industry. Mentorship programs and PD are invaluable to their learning experience.

See above

Remember that not every interpreter wants to 'upgrade' to the new certification model and that ASLIA needs to support/be seen to support both models - I'm sure it does, just saying!

I would like to know more from the agencies I work for how NDIS is changing the way they are working with and providing interpreters to the community. I feel isolated and disconnected from most of the agencies. It would be great for ASLIA encourage them to communicate with us more

How do we protect the Deaf Community from defamation or splitting the DC via an Interpreter who used her position to split and divide us as a DC due to communication breakdowns via organisations or hospitals. No one stopped this woman and she had really destroyed several trust relationships between deaf people and interpreters.

It would be good to get clarification from ASLIA when interpreters have obviously broken ethics within the community and on a public stage - what is the responsibility of ASLIA in this area?

Great iob on ANC

I'm grateful for all the work the committee does. Thank you!

Our conference was about partnerships but the committees and sub committees don't practice this. Put aside CODA v's NERD and realise we are all here for the same reason, (NERDS work extremely hard to become interpreters and offer additional skills). Collegiality is essential. More open and honest discussions the better.

ASLIA is doing well as a Peak Representative Organisation.

no. David and Julie have been doing great work so far, and it has only been a short time. I look forward to seeing more of their work ... hope they stay as too much change already

No, all good.

Good work

No - just to thank those who put so much time into the Organisation. It is much appreciated, but perhaps we members do not say it enough.

Don't think so no.

Just a big thank you for everything and all the hard work people put into making ASLIA a great support and resource.

Nope. All good. Doing a great job.

Thank you to all our volunteers for doing a great job.



Thank you to everyone who has in some way contributed to the work of the Association in the past year

Would love to see a registration developed. Currently there is no monitoring or management of industry behaviour. In the current climate (NDIS) there are too many opportunities for mismanagement, fraud, at risk behaviour

ASLIA has come a long way, Julie is a great leader and would be great to see all states & reps/ board members more visible and engaged

Well done ASLIA and the OC for ANC

Important PD held on Saturdays only is a problem for some people (such as myself).

How about interpreting groups being setup around the states - once a month or once a quarter in a relaxed setting.

Also it took longer than 10 minutes to do this survey

I would love to come to more PD sessions, but my calendar fills up with personal activities up to 12 months ahead of time. PLEASE make PD announcements with far more notice, or arrange for them to be available online for later use and still valid for NAATI reval points.